



Mission Statement: It is our mission to provide the Mountain Gate Community with reliable, safe and clean water and fire protection services at the lowest cost possible.

July 1, 2020  
Emergencies call  
(530) 275-4506

## PG&E Public Safety Power Shutoff's

Given the growing threat of extreme weather, PG&E wants all of their customers to be prepared for power outages if extreme fire danger conditions threaten a portion of their electric system.

Mountain Gate Community Services District would like to assure our customers that we are prepared for power shutoffs should they occur. We have taken the necessary measures to protect your Water and Fire Services. Generators have been placed at the main office/fire department, filter plant, copper canyon and district wells. During times of power outages, please conserve water by minimizing outdoor watering and eliminate other unnecessary water use activities. Once power is restored please allow 12 to 24 hours recovery time before resuming normal water use activities.

During power outages, district personnel is responding to water and fire related emergencies, receiving hundreds of calls for power outage questions delay variable response time.

Due to the NOVEL CORONAVIRUS/COVID-19 PANDEMIC,

The Mountain Gate Community Services District would like to encourage our customers to limit their in-person transactions by using the telephone or online.

Checks and money orders may be dropped off in our drop box located next to the front door. We have implemented in house protocols but will remain open at this time.

We would like to thank our customers for protecting the health and safety of themselves, our staff and the community.

Please direct power outage reporting and information to:  
PG&E at **1-800-743-5000** or on their website at:  
<http://m.pge.com/#outages>

Update your contact information by visiting  
[pge.com/mywildfirealerts](http://pge.com/mywildfirealerts) or call 1-866-743-6589

The **2019 Consumer Confidence Report** is available on our website: [www.mountaingatecsd.com](http://www.mountaingatecsd.com) or at the district office. If you would like to receive a copy by mail please give us a call at (530) 275-3002.

### Mountain Gate Community Services District Bill Pay

The Mountain Gate Community Services District has a variety of convenient payment options for our customers to choose from Choose an option that best suits your needs.

#### In Person~ By Mail~ By Phone or Online

Our 24/7 online account access and bill pay option is available on our website. You may make payments, check your balance or check your water usage history. Click on the link at: [www.mountaingatecsd.com](http://www.mountaingatecsd.com)

Please Note: (Fees do apply: electronic check transactions are \$1.50 and all Credit Card transactions are \$3.00)



14508 Wonderland Blvd., Redding CA 96003 Phone (530) 275-3002

**Water Emergencies call (530) 275-4506**

**NOTICE OF PUBLIC HEARING JULY 10, 2020 AT 6:00 PM**  
**2020/2021 OPERATING BUDGET**

At the next Board of Directors Meeting on July 10, 2020 at 6:00 PM, Staff will be presenting the 2020/2021 Final CSD, Water and Fire Department Operating Budgets to the Board of Directors for review. Final Budgets are required to be adopted by September 1, 2020. Copies of these Budgets are available for review on our website: [www.mountaingatecsd.com](http://www.mountaingatecsd.com) or at the District Office. The Staff will also be recommending to the Board not to increase water rates for the 2020/2021 Fiscal Year.

**A LOOK AHEAD**

**July 3, 2020**  
District office will be closed in observance of the 4th of July Holiday

**July 8, 2020**  
**Board of Directors Meeting**  
District Board Room  
6:00 PM

**September 12, 2020**  
Mountain Gate Auxiliary 9th Annual BBQ



**FIREWORKS  
ARE ILLEGAL  
IN  
SHASTA**

**IN CASE IMMEDIATE EVACUATION IS  
REQUIRED, REMEMBER THE**

**SIX  
P'S**



- P**EOPLE and pets
- P**APERS, phone numbers, and important documents
- P**RESCRIPTIONS, vitamins, and eyeglasses
- P**ICTURES and irreplaceable memorabilia
- P**ERSONAL COMPUTER hard drive and disks
- P**LASTIC (credit cards, ATM cards) and cash



**BOARD OF DIRECTORS:**

Kay Kobe

Greg Peterson

Joan Anderson

Michael S. Stierli