

# Mountain Gate Community Services District

Jan. 1, 2021  
Water Emergencies  
275-4506

*MISSION STATEMENT: It is our mission to provide the Mountain Gate Community with reliable, safe and clean water and fire protection services at the lowest cost possible.*

## WELL WATER PRODUCTION

Due to lower lake levels, potential drought conditions and cutbacks from the Bureau of Reclamation the District has increased our well water production. The district's well water contains concentrations of CO<sub>2</sub>(Air) that does occur naturally, however it makes your tap water appear cloudy. The CO<sub>2</sub> will come to the surface and dissipate after a few minutes. There are also high calcium deposits or (hard water) which also occur naturally from our wells. Hard water is not harmful to your health but you may notice spotting on your dishes and glasses when they dry. Using Jet-Dry rinse aid in your dishwasher will help decrease the spotting on your dishes.

We ask our customers to use their best water conservation efforts at this time to ensure that everyone has water for public health and safety needs.

## DISTRICT OFFICE

### DUE TO THE

### CORONAVIRUS/COVID-19 PANDEMIC

The Mountain Gate Community Services District would like to encourage our customers to limit their in-person transactions by using auto pay, telephone or online.

Checks and money orders may be dropped off in our drop box located next to the front door.

We have implemented in house protocols but will remain open at this time.

We would like to thank our customers for protecting the health and safety of themselves, our staff and the community.

## SIGN UP FOR AUTO PAY TODAY

Using your debit or credit card  
No more late penalties  
(3.00 per transaction)



## PAYMENT OPTIONS

### In Person~ By Mail~ By Phone or Online

Our 24/7 online account access and bill pay option is available on our website. You may make payments, check your balance or check your water usage history. Just click on the **CUSI Link**.

Click on the link at: [www.mountaingatecsd.com](http://www.mountaingatecsd.com)

*Please Note: (Fees do apply: all Debit and Credit Card transactions are 3.00)*

14508 Wonderland Blvd., Redding CA 96003

Phone (530) 275-3002 **Water Emergencies call (530) 275-4506**



**Mountain Gate C.S.D.**

Water (530) 275-3002 Fire (530) 275-3003

**INFORMATION CONCERNING OPEN BURNING**



**You may now conduct normal burning operations without a burn permit on a permissive burn day in the Mountain Gate area.**

Prior to conducting a burn, you must place a call to the Burn Number at (224-8777) no earlier than 9:15 am on the day you wish to burn to determine if it's a burn day. Burn days are determined by the State of California Air Quality Board. Please follow the burning guidelines below:

- All burning must be started no earlier than 10:00 am, and the fire must be out by 5:00 pm the same day.
- You must have a shovel and water available at the burn site for safety.
- You must have burnable material remove down to bare earth for a minimum distance of 10 feet surrounding the burn, with no overhanging limbs.
- Burn piles must be no larger than 4 feet in diameter, and there must be at least 10 feet between burn piles.
- You may only burn yard debris and trimmings, and never leave your burning pile unattended.
- You may not burn garbage, plastics, painted building materials, clothing, furniture, mattresses, or anything that is not yard trimmings.

For more burn day information call:

Burn Day Information	(530) 224-8777
California Division of Forestry	(530) 225-2418
Shasta Air Quality Management District	(530) 225-5674
Department of Air Quality	1-800-411-8728

Check out our website for more fire safety information at [www.mountaingatecsd.com](http://www.mountaingatecsd.com)

**A LOOK AHEAD**

**January 13, 2021**

Board of Directors Meeting 6:00 PM at the District Board Room

**January 18, 2021**

Office will be closed in observance of Martin Luther King Jr. Day!

**February 10, 2021**

Board of Directors Meeting 6:00 PM at the District Board Room

**February 15, 2021**

Office will be closed in observation of Presidents Day!

**BOARD OF DIRECTORS**

Joan Anderson

Don Kerns

Greg Peterson

Katie Mason

Karrie Walter