

**MOUNTAIN GATE COMMUNITY SERVICES DISTRICT
14508 WONDERLAND BLVD.
REDDING CA 96003**

**NOTICE OF DELINQUENT ACCOUNT FOR WATER SERVICE
TEN DAY NOTICE**

TO:

SERVICE ADDRESS:

DATE:

DELINQUENT AMOUNT:

Pursuant to Section 10.32.060 of the Mountain Gate Community Services District's Billing Policy (the "Policy"), the account on the above described property has been delinquent for at least fifty (50) days. If payment is not received on or before _____, the service may be subject to discontinuation resulting in disconnection and monetary penalties. Additionally, you would be responsible for the standard service reconnection fee.

If you contest the service bill, you may submit a written request for an appeal to the District Manager as set forth in Section 10.32.100.

Section 10.32.070 of the Policy does provide options to customers unable to make payments when discontinuation of water service would be life threatening or pose a threat to the health and safety of a member of the service property, and the customer is financially unable to pay. If the requirements of 10.32.070 are met, and the customer is willing to enter into an alternative payment schedule, then discontinuation may be avoided. Please contact the District to further discuss this option.

If you reside at the service property, but are not the customer of record listed above, you have the right under the Policy to become the customer of record, which would prevent discontinuation of service. In order for this to occur, you will need to contact the District and follow the normal procedures for setting up a new account.

The full Policy is available in English and the five languages listed in Civil Code Section 1632 on the Mountain Gate Community Service District's Website at www.mountaingatecsd.com.

If you have any questions regarding this notice, please contact the District by telephone at (530) 275-3002.