

**MOUNTAIN GATE COMMUNITY SERVICES DISTRICT  
14508 WONDERLAND BLVD.  
REDDING CA 96003**

**NOTICE OF DELINQUENT ACCOUNT FOR WATER SERVICE  
FIRST NOTICE**

**DATE:**

Pursuant to Section 10.32.060 of the Mountain Gate Community Services District's Billing Policy (the "Policy"), the account on the above described property is delinquent. This means that you have failed to provide payment by the 23<sup>rd</sup> of the month in which payment is due, as required under the Policy. If payment is not received within sixty (60) days of the above date, the service may be subject to discontinuation resulting in disconnection and monetary penalties. Additionally, you would be responsible for the standard service reconnection fee.

If you contest the service bill, you may submit a written request for an appeal to the District Manager as set forth in Section 10.32.100.

Section 10.32.070 of the Policy does provide options to customers unable to make payments when discontinuation of water service would be life threatening or pose a threat to the health and safety of a member of the service property, and the customer is financially unable to pay. If the requirements of 10.32.070 are met, and the customer is willing to enter into an alternative payment schedule, then discontinuation may be avoided.

The full Policy is available in English and the five language listed in Civil Code Section 1632 on the Mountain Gate Community Service District's Website at [www.mountaingatecsd.com](http://www.mountaingatecsd.com). If you have any questions regarding this notice, please contact the District by telephone at (530) 275-3002.

**WEBSITE:** [MGCS@SHASTA.COM](mailto:MGCS@SHASTA.COM)

**PHONE:** (530) 275-3002