



March 1, 2019

## **WINTER STORM DESTRUCTION**

The winter storm that hit the North State on February 13, 2019 buried hundreds of customers in Mountain Gate and surrounding areas with up to 12" of snow overnight. The Mountain Gate Community Services District transmission and distribution system received substantial damage from the snow and downed trees and limbs. The downed trees not only blocked access to our facilities but up rooted water lines draining water from our storage tanks.

The District office was closed on February 13 & 14 but reopened on Friday February 15 only to find the main office phone line was down. The district office had no power for seven days but the backup generator powered the office until the power was restored by PG&E on February 20, 2019 and the phone service was restored on February 18, 2019.

The District also received hundreds of power outage calls from our customers, this occupied limited resources that were responding to water emergencies. The District does not receive power outage information, please direct power outage reporting and information to PG&E at **1-800-743-5000** or on their website at:

**<http://m.pge.com/index.html#outages>**

**You can view the outage map, sign up for alerts and report outages.**

We would like to thank our customers for their patience during this very difficult time.

### **Mountain Gate Community Services District**

#### **Bill Pay**

*The Mountain Gate Community Services District has a variety of convenient payment options for our customers to choose from. Choose an option that best suits your needs.*

#### **In Person~ By Mail~ By Phone or Online**

Our 24/7 online account access and bill pay option is available on our website. You may make payments, check your balance or check your water usage history. Click on the link at:

**[www.mountaingatesd.com](http://www.mountaingatesd.com)**

*Please Note: (Fees do apply: electronic check transactions are \$1.50 and all Credit Card transactions are \$3.00)*

**WATER EMERGENCIES ONLY - CALL (530) 275-4506**



## INFORMATION CONCERNING OPEN BURNING

You may now conduct normal burning operations without a permit in the Mountain Gate area.

Prior to conducting a burn, you must place a call to the "Burn Number" (224-8777) no earlier than 9:15 am on the day you wish to burn to determine if it's a burn day. Burn day is determined by the State of California Air Quality Board.

- All Burning must be started no earlier than 10:00 am, and the fire must be out by 5:00 pm the same day.
- You must have a shovel and water available at the burn site for safety.
- You must have burnable material removed down to 'bare earth' for a minimum distance of 10 feet surrounding the burn, with no overhanging limbs.
- Burn piles must be no larger than 4 feet in diameter, and there must be at least 10 foot spacing between burn piles.
- You may only burn yard debris and trimmings, and never leave your burning pile unattended.
- You may not burn garbage, plastics, painted building materials, clothing, furniture, mattresses, or anything that is not yard trimmings.

Burning in the incorporated areas such as the City of Shasta Lake and City of Redding, burn permits must be issued by that City and burning conducted under their regulations.

### A LOOK AHEAD

**March 9, 2019**  
Pancake Breakfast  
7:00 AM to 11:00 AM  
(Fire Hall)

**March 10, 2019**  
Daylight Savings  
Set your clock forward  
1 hour.

**March 13, 2019**  
Board of Directors  
Meeting at the District  
Board Room  
6:00 PM

**March 17, 2019**  
St Patrick's Day

**April 10, 2019**  
Board of Directors  
Meeting at the District  
Board Room  
6:00 PM

## THE MOUNTAIN GATE COMMUNITY SERVICES DISTRICT AUXILIARY'S

### PANCAKE BREAKFAST

Please join us for Breakfast on

March 9 2019

From 7:00 until 11:00 AM

Your choice of Pancakes or Biscuits and Gravy  
Served with sausage, eggs, orange juice and coffee!

(Located in the Fire Hall)

#### BOARD OF DIRECTORS

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Chairman

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